



## City of Friona Utility Service Agreement

Friona City Hall, 623 Main Street, Friona, TX 79035, (806) 250-2761  
Emergency Water Off, Call (806) 250-2711  
(\$35.00 after hours charge)

SERVICE ADDRESS: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_

A meter deposit of **\$155.00** is required for **ALL** service addresses.

To protect yourself as well as others, we require a copy of your social security card and drivers' license or photo I.D. before providing water service

Business Name: \_\_\_\_\_  
Last Name: \_\_\_\_\_  
First Name: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
Social Security: \_\_\_\_\_  
Driver License #: \_\_\_\_\_  
Previous Address: \_\_\_\_\_  
City \_\_\_\_\_ State \_\_ Zip \_\_\_\_\_

Any other Adult over the 18 years of age  
Last Name: \_\_\_\_\_  
First Name: \_\_\_\_\_  
Phone #: \_\_\_\_\_  
Social Security #: \_\_\_\_\_  
Driver License #: \_\_\_\_\_  
Previous Address: \_\_\_\_\_  
City \_\_\_\_\_ State \_\_ Zip \_\_\_\_\_

The City of Friona is a member of the Texas Revenue Recovery Association. The Texas Revenue Association (TRRA) is a collection of cities and other public entities operating under the authority of the Interlocal cooperation Act (Chapter 791, Government Code) to assist one another in the collection of delinquent utility accounts. If a customer has left another city with an unpaid utility bill, the new city providing service has the authority to discontinue service until the utility bill from the previous city is paid in full. Cities and public entities within the State of Texas now have a quick and reliable process of determining delinquent utility accounts. Member cities of the TRRA will continually check the TRRA's database for customers who have not paid their utility bills. The TRRA was established to help keep utility bills as low as possible.

Customer agrees to pay the City of Friona the following monthly charges, which are determined by the City Council.

### **Base Rate 5/8" meter**

Water (0-2,000 gallons)	\$22.00
Sewer	\$25.00
Trash	\$18.75
Tax	\$ 1.55
<u>Voluntary Donation</u>	<u>\$ 1.00*</u>
<b>Minimum Monthly Bill</b>	<b>\$68.30</b>

Water used over 2,000 gallons is billed per 1,000 gallons used at an additional charge

\*Voluntary donation for park maintenance & may be deducted from your bill if you choose not to pay it.

Water Meters are read around the 20<sup>th</sup> of each month and bills are due on the following dates:

Total bill Due 1<sup>st</sup> – Month 10% Penalty added if not paid by the 10<sup>th</sup> of each month

A \$35.00 reconnect fee plus the current bill will be required to restore service if disconnected



**If you open a water utility account in your name for someone else and that account becomes delinquent, the City will not only shut off utilities to the delinquent account but to ALL utility accounts in your name until full payment has been collected on ALL accounts.**

**It is the responsibility of the resident to keep the alley free of weeds and trash. DO NOT** place any refuse (trash) beside the dumpsters. A roll-off box located behind the City Barn at 8<sup>th</sup> and Jackson is provided for large trash items. To access the roll-off box, call City Hall at (806) 250-2761 on Mondays-Friday between the hours of 8AM – 5PM. The roll-off is also open the first Saturday of the month from 10AM – 3PM.

**City of Friona**

**PRIVACY POLICY  
DISCLOSURE OF SOCIAL SECURITY NUMBERS**

IN ACCORDANCE with HB 1130 Privacy Act; the City of Friona hereby adopts this policy to secure personal information which pertains to the disclosure, containment, access and disposal of social security number(s) when applying for utility services(s).

Personal information, such as social security numbers are requested at the time of utility applications and help in secure area within the City of Friona.

Personal information is used only to identify customers for their protection and for future collection purposes. This confidentiality does not affect the ability of the utility to release such information to other governmental agencies for official purposes, to consumer reporting agencies, or to another entity providing utility service.

All personal information is collected for this purpose and contained behind locked facilities and accessibility to authorized City of Friona Employees only.

Personal information is destroyed according to the Records Retention Policy following the proper retention period after the expiration of the utility application.

Texas State Library Retention schedule for Records of Utility Services. 5000-16 (a) Service application (1-year retention after disconnect date)

\_\_\_\_\_  
Terms Accepted by Customer

\_\_\_\_\_  
Date

\_\_\_\_\_  
Phone Number

To be completed by City of Friona Staff

\_\_\_\_\_  
City of Friona Agent Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Y / N  
Copy of DL/ID

\_\_\_\_\_  
Y / N  
Deposit Given

**Additional Service Numbers:**

Electrical Service 1-800-895-4999

Natural Gas 1-888-286-6700